



e-ISuite 2.5.1 Release Notes

Date: October 22, 2025
Version: e-ISuite Version 2.5.1

Description: The primary focus of this release is to update the Enterprise database from Oracle to a new Postgres database.

e-ISuite Enterprise Version 2.5.1 (No Installation Necessary)

e-ISuite Enterprise is accessed through the FAMAuth Portal. Please see the [FAMAuth User Guide](#) for detailed instructions on how to log in using the portal.

- Link to FAMAuth Portal:
<https://famauth.wildfire.gov>

Performance Issues in Enterprise Version 2.5.1

- Various processes in the application may perform slower. We are working to refine these processes but for now you may experience slowness in various areas of the application. The following are examples for your awareness:
 - Running Reports – Please be patient when you click to run a report as it may appear nothing is happening, when in fact a process is occurring in the background. Please do not click it multiple times.
 - Selecting an Incident Group and moving to a module.
 - Completing an IROC Import.
 - Running cost in the Cost Module.
 - Accessing the Custom Reports area. This area will load and will indicate the page is loading.
 - Adding an ICS-203 Form to an Incident Action Plan (IAP).

Important Things to Know Prior to Installing e-ISuite Site 2.5.1

- System Requirements
 - Windows 7 Professional, Windows 10/11 Professional, or Windows 2016/2019 Server
 - No competing http Services (Tomcat9 will provide web services on server machine)
 - Optimal screen resolution is 1366 x 768
- Browser Requirements
 - Google Chrome or Microsoft Edge are the preferred browsers.
 - Pop-up Blockers Turned Off
- System administrative privileges **are** required to install the application.
Note: Users will need to follow their agency protocol for installing software.
- The URL for Site is: **localhost:59123/isuite/ui/index.html#**

Site 2.5.1 Installation Instructions

Step 1: YOU MUST UNINSTALL all previous versions of e-ISuite Site. Follow your agency protocol for uninstalling software.

Step 2: Users will be required to reboot their systems after uninstalling e-ISuite.

Step 3: Users must clear their browser cache before installing e-ISuite Site 2.5.1.

Step 4: Users may now proceed with the installation of e-ISuite Site 2.5.1. Follow your agency protocol for installing software.

Version 2.5.1 Release Summary

Functional Area	Summary
Database	The system has been migrated from an Oracle to a new Postgres database
General	Users will experience performance issues (slowness) in various areas of the application. See info above for more details.