

Upcoming Changes in FAMAuth Admin v2.17

Target Deployment Date: (10/28/2025)



Version 005

August 26, 2025

Revision Log

Rev #	Date	Author	Description
001	5/5/25	Marshall Keppel	Initial revision
002	6/12/25	Marshall Keppel	Added the following features: <ul style="list-style-type: none"> • Add Support for Customizable Role Combinations (INAP#571) • Email Users Based Upon Role (INAP#573) • Improve Usability when Requesting Access (INAP#576)
003	8/18/25	Marshall Keppel	Updates: <ul style="list-style-type: none"> • Added screenshots • Updated Available in QA status for each feature
004	8/21/25	Mike Roadifer	Updated some screenshots and simplified text
005	8/26/25	Mike Roadifer	Added one more slide for Invalid Role Combinations

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Email Subscription Service

Available in QA: Yes

Currently the FAMAuth team manually maintains email lists for communicating FAMAuth QA outages and upcoming changes. These lists are cumbersome to maintain and are often missing interested parties.

To improve communications, stakeholders will subscribe to receive these notifications by visiting:

[Sign up for FAMAuth communications](#) (not available until 2.17 is deployed)

If subscribers wish to unsubscribe to one or more subscriptions, they can manage their subscriptions from a link that is included in the subscription emails they receive.

Sign up for FAMAuth communications

Notify me of

- ☐ FAMAuth QA outages
☐ Upcoming changes for FAMAuth

I use the following FAM applications (optional)

Enter the application abbreviations, comma-separated. For example, IROC, WFDSS

Email address

Confirm email address

Subscribe

No thanks

Email Users Based Upon Role

Available in QA: Yes

The Email Users screen currently allows email to be sent to the users of one or more applications.

With this enhancement, recipients for an email can be further narrowed down by selecting one or more roles for a given application.

The screenshot displays the 'Email Users' configuration interface. At the top, the 'Select recipients' section has two radio buttons: 'By application' and 'By application role'. A red arrow points to the 'By application role' option, which is selected. Below this, a blue box contains the text: 'Email will be sent to users with the selected application and roles.' The 'To' field is set to 'OIS-Organization Information System'. The 'Select roles' section shows a dropdown menu with 'Account Manager' selected. Below the dropdown is a search bar and a list of roles with checkboxes. The 'Account Manager' role is checked, while others are not. The bottom section, titled 'Email', shows a preview of the email content: 'You are receiving this message because you have one or more of the following OIS roles: Account Manager' and 'This is a system generated message. Please do not reply to this message.'

Improve Usability when Requesting Access


Available in QA: Yes

A common Help Desk ticket is for new users that do not complete the Request Access flow because they don't click "No, submit my request" on the final page.

Confirm additional access

Do you want to request access to another application?

If so, select Yes to return to the request form and use the + button to request additional application(s).

☒ I'm not a robot 

The final page will now show what the user has requested, and the user will be required to select one of the radio buttons.

Selecting "I need to request access and/or roles to additional applications" allows the user to go back to the previous step in the flow.

Selecting "I am finished with my request" presents the "I am not a robot check" and allows the user to Submit the request.

Confirm access request

So far, you have requested the following:

WILDCADE-TEST

Trainer

What would you like to do next?

☐ I need to request access and/or roles to additional applications

☐ I am finished with my request

Invalid Role Combinations

Available in QA: Yes

Per request from WildCAD-E, the system can now be configured to restrict the combination of any two roles for an application.

When users are requesting roles, invalid role combinations are listed in a new informational text area. For WildCAD-E the Read Only role cannot be requested in combination with either the Dispatcher or Center Administrator roles.

When the Read Only role is checked, the Dispatcher and Center Administrator roles are disabled. If either the Dispatcher or Center Administrator role is checked, then the Read Only role would be disabled.

Invalid combinations are enforced when approving role requests by removing the conflicting role and assigning the requested role. A warning message is displayed to the approver when processing the request.

Request org roles

Org role request status +

Request roles -

To request roles at more than one org unit, please click the plus button below.

Application WILDCADE-WildCAD-E **Instance(s)** TEST

Org unit Missoula Interagency Dispatch Center [US-MT-MDC] (MT, US)

Request roles at Missoula Interagency Dispatch Center for WILDCADE - TEST

The following roles may not be requested together:

- Center Administrator and Read Only
- Read Only and Dispatcher

☐ Center Administrator

☒ Read Only

☐ Dispatcher

☐ Resource Status

☐ Roster

Submit **Cancel**

Process org role request

User information +

Notes +

Approving this request will remove the following org role assignments due to an invalid role combination: Read Only

Action -

☐ Approve ☐ Reject ☒ Update request only

Invalid Role Combinations (continued)

Available in QA: Yes

An error will be displayed on the Edit Org Roles page when assigning a combination of invalid roles.

Edit org roles

⊗ Invalid role combination for WILDCADE-TEST Boise Interagency Dispatch Center.
Read Only may not be combined with Dispatcher.

User information

Org role access

Show all

Show column filters

Application	Instance	Org unit name	Org unit ID	Org role	Expiration date	Assigned
WILDCADE-WildCAD-E	TEST	Boise Interagency Dispatch Ce	US-ID-BDC	Center Administrator		<input type="checkbox"/>
WILDCADE-WildCAD-E	TEST	Boise Interagency Dispatch Ce	US-ID-BDC	Read Only		<input checked="" type="checkbox"/>
WILDCADE-WildCAD-E	TEST	Boise Interagency Dispatch Ce	US-ID-BDC	Dispatcher		<input checked="" type="checkbox"/>
WILDCADE-WildCAD-E	TEST	Boise Interagency Dispatch Ce	US-ID-BDC	Resource Status		<input type="checkbox"/>
WILDCADE-WildCAD-E	TEST	Boise Interagency Dispatch Ce	US-ID-BDC	Roster		<input type="checkbox"/>

Save

Cancel



Expand Length of Reject Reason

Available in QA: Yes

Per feedback from approvers, the Rejection Reason field is being increased to 400 characters.

Process user request

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① If minor corrections are needed for the user's information, then approve the request and make the corrections on the Manage users screen. Otherwise, reject the request and have the user enter a new, corrected request.

User information	+
Linked accounts	+
Identity verification contact	+
Application access contact	+
Notes	-

Enter a new note, or select a pre-existing note

+

Action	-
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☐ Approve

☒ Reject

☐ Update request only

☐ Reject application access request only for OIS-PROD

☐ Reject user request and ALL requested application access requests

Rejection reason

Save

Cancel

Add Report for Authorization History

Available in QA: Yes

The Authorization History (RPT-05) report is being added to assist in troubleshooting Help Desk tickets where users are questioning the inactivity warning emails from the system.

Authorization history (RPT-03) ⓘ

User

Test Account

Application instance (optional)

Generate report

Clear filters

Last name ↑↓	First name ↑↓	Username ↑↓	Password user ↑↓	App instance ↑↓	Authorized date ↑↓	Days since authorized ↑↓	Status when authorized ↑↓
Test Account	FEMS Admin	frestaccount	N	FEMS-QA	08/22/2024 09:47	361	Active
Test Account	FEMS Admin	frestaccount	N	FEMS-QA	08/15/2025 09:23	3	Active
Test Account	FEMS Admin	frestaccount	N	FEMS-QA	08/15/2025 08:45	3	Active
Test Account	FEMS Admin	frestaccount	N	FEMS-QA	06/12/2024 09:04	432	Active
Test Account	FEMS Admin	frestaccount	N	FEMS-QA	06/06/2025 08:38	73	Active
Test Account	FEMS Admin	frestaccount	N	FEMS-QA	05/29/2024 09:09	446	Active
Test Account	FEMS Admin	frestaccount	N	FEMS-QA	04/08/2025 09:05	132	Active
Test Account	FEMS Admin	frestaccount	N	FEMS-QA	03/24/2025 09:15	147	Active
Test Account	FEMS Admin	frestaccount	N	FEMS-QA	03/20/2024 09:20	516	Active
Test Account	FEMS Admin	frestaccount	N	FEMS-QA	01/13/2025 09:11	217	Active

Total records: 10 of 10

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Email Users - Format Improvements

Available in QA: Yes

Copying and pasting text (such as from Word) can result in a message that has the desired formatting on the New Email to Application Users page but is not rendered correctly in the recipient's email application (such as Outlook). The best results are achieved by removing the formatting and using the toolbar buttons to reformat.

Improvements have been made to handle pasted text by automatically converting well known unsupported characters to supported characters.

In addition, the system will now display a warning message to users when text has been pasted from an outside source into the FAMAAuth Admin email editor with unsupported formatting.

The screenshot shows a web form titled "New email to application users". It includes a "Select recipients" section with radio buttons for "By application" (selected) and "By application role". Below this is a blue box with the instruction: "Please select one or more applications. Email will be sent to users with access to the selected applications." The "To" field contains "AAA-AAA". Another blue box states: "This email will be sent to 15 users." The "From" field is "donotreply@mail.nwcg.gov" and the "Subject" field is empty. A yellow warning box titled "Add attachments" and "Unsupported format warning" contains the text: "The editor has detected that formatted items may have been pasted in from an outside source. These styles may not be supported." followed by a list: "For best results, please remove the formatting and use the buttons in the toolbar to reformat." and "Send a test email if you would like to validate the formatting before sending to users." Below the warning is a rich text editor toolbar with options like "Sans Serif", "Normal", "B", "I", "U", "A", "X", "List", "Link", "Image", and "Help". The email body text reads: "You are receiving this message because you are a user of one of the following applications: AAA-AAA. 1. Curly Double Quotes: o Left/Opening Curly Quote ("): Hold down the Alt key and type 0147 on the numeric keypad. o Right/Closing Curly Quote ("): Hold down the Alt key and type 0148 on the numeric keypad. This is a system generated message. Please do not reply to this message." At the bottom are three buttons: "Submit", "Send a test email", and "Cancel".

Thank you!

Please reach out to Ryan Hunt (Ryan.Hunt2@usda.gov) or Mike Roadifer (Michael.Roadifer@usda.gov) for more information.

