Upcoming Changes in FAMAuth Admin v2.17

Target Deployment Date: (10/28/2025)



Version 005 August 26, 2025





Revision Log

Rev#	Date	Author	Description
001	5/5/25	Marshall Keppel	Initial revision
002	6/12/25	Marshall Keppel	 Added the following features: Add Support for Customizable Role Combinations (INAP#571) Email Users Based Upon Role (INAP#573) Improve Usability when Requesting Access (INAP#576)
003	8/18/25	Marshall Keppel	Updates:Added screenshotsUpdated Available in QA status for each feature
004	8/21/25	Mike Roadifer	Updated some screenshots and simplified text
005	8/26/25	Mike Roadifer	Added one more slide for Invalid Role Combinations





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Email Subscription Service

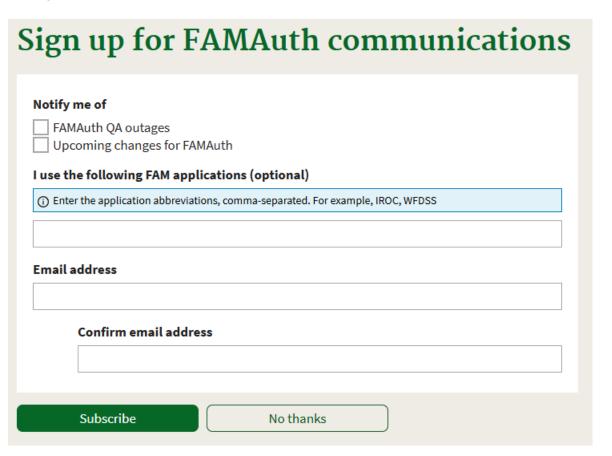
Available in QA: Yes

Currently the FAMAuth team manually maintains email lists for communicating FAMAuth QA outages and upcoming changes. These lists are cumbersome to maintain and are often missing interested parties.

To improve communications, stakeholders will subscribe to receive these notifications by visiting:

<u>Sign up for FAMAuth communications</u> (not available until 2.17 is deployed)

If subscribers wish to unsubscribe to one or more subscriptions, they can manage their subscriptions from a link that is included in the subscription emails they receive.



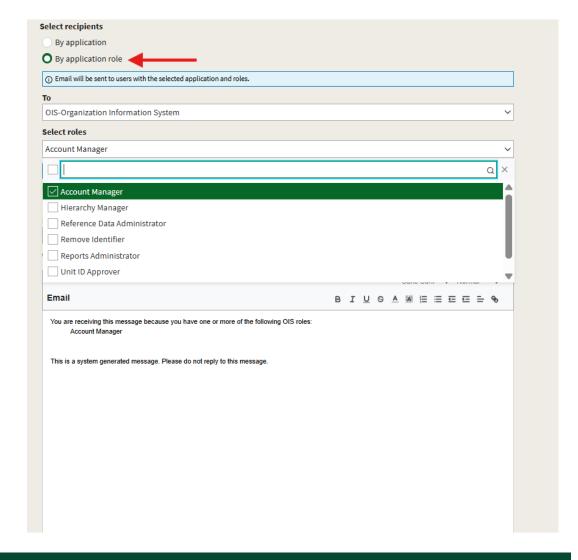


Email Users Based Upon Role

Available in QA: Yes

The Email Users screen currently allows email to be sent to the users of one or more applications.

With this enhancement, recipients for an email can be further narrowed down by selecting one or more roles for a given application.





Improve Usability when Requesting Access

Available in QA: Yes

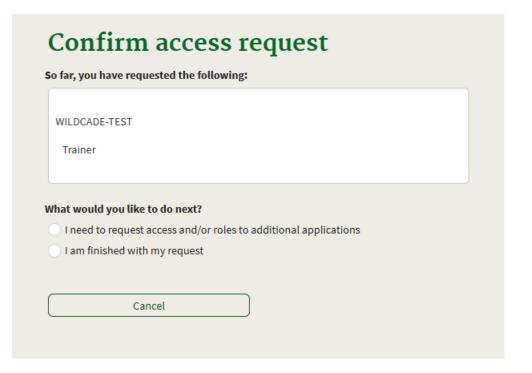
A common Help Desk ticket is for new users that do not complete the Request Access flow because they don't click "No, submit my request" on the final page.



The final page will now show what the user has requested, and the user will be required to select one of the radio buttons.

Selecting "I need to request access and/or roles to additional applications" allows the user to go back to the previous step in the flow.

Selecting "I am finished with my request" presents the "I am not a robot check" and allows the user to Submit the request.





Invalid Role Combinations

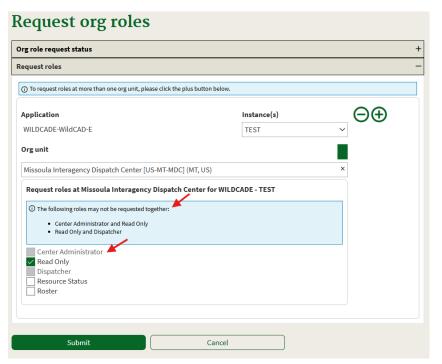
Available in QA: Yes

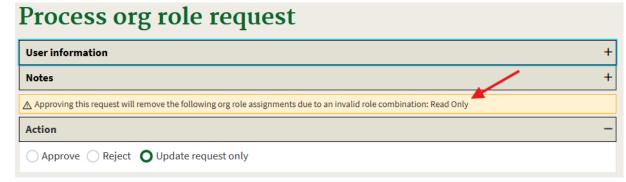
Per request from WildCAD-E, the system can now be configured to restrict the combination of any two roles for an application.

When users are requesting roles, invalid role combinations are listed in a new informational text area. For WildCAD-E the Read Only role cannot be requested in combination with either the Dispatcher or Center Administrator roles.

When the Read Only role is checked, the Dispatcher and Center Administrator roles are disabled. If either the Dispatcher or Center Administrator role is checked, then the Read Only role would be disabled.

Invalid combinations are enforced when approving role requests by removing the conflicting role and assigning the requested role. A warning message is displayed to the approver when processing the request.



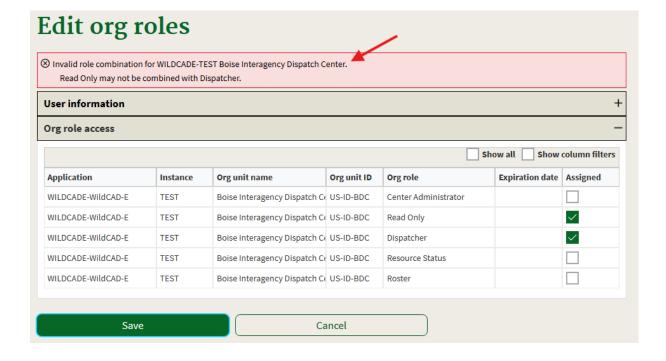






Invalid Role Combinations (continued) Available in QA: Yes

An error will be displayed on the Edit Org Roles page when assigning a combination of invalid roles.

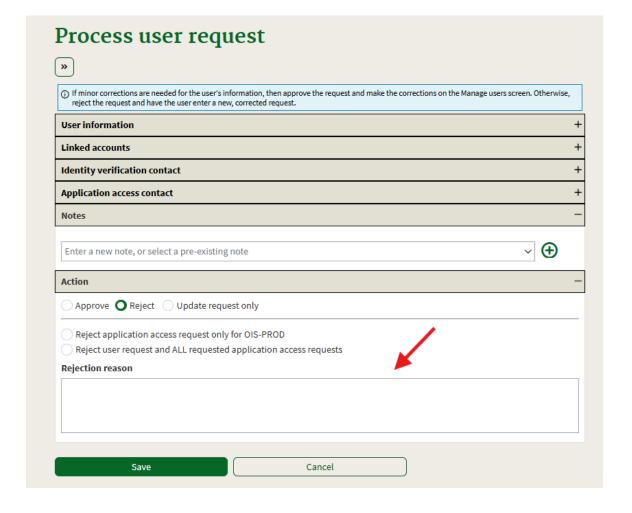




Expand Length of Reject Reason

Available in QA: Yes

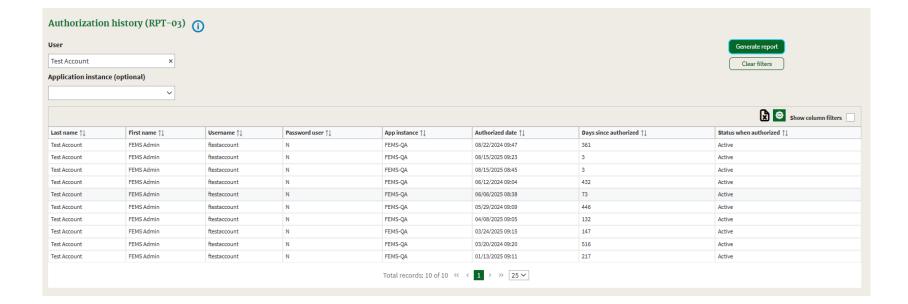
Per feedback from approvers, the Rejection Reason field is being increased to 400 characters.





Add Report for Authorization History Available in QA: Yes

The Authorization History (RPT-05) report is being added to assist in troubleshooting Help Desk tickets where users are questioning the inactivity warning emails from the system.



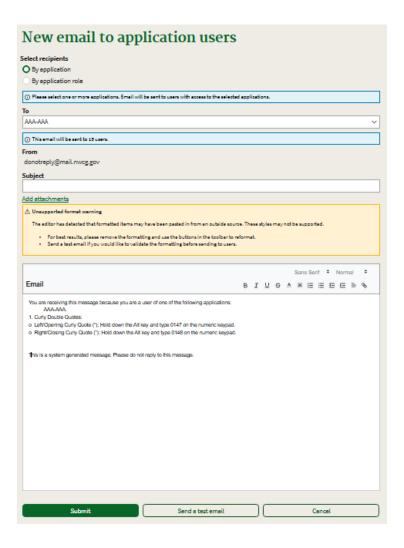


Email Users - Format Improvements Available in QA: Yes

Copying and pasting text (such as from Word) can result in a message that has the desired formatting on the New Email to Application Users page but is not rendered correctly in the recipient's email application (such as Outlook). The best results are achieved by removing the formatting and using the toolbar buttons to reformat.

Improvements have been made to handle pasted text by automatically converting well known unsupported characters to supported characters.

In addition, the system will now display a warning message to users when text has been pasted from an outside source into the FAMAuth Admin email editor with unsupported formatting.





Thank you!

Please reach out to Ryan Hunt (Ryan.Hunt2@usda.gov) or Mike Roadifer (Michael.Roadifer@usda.gov) for more information.



