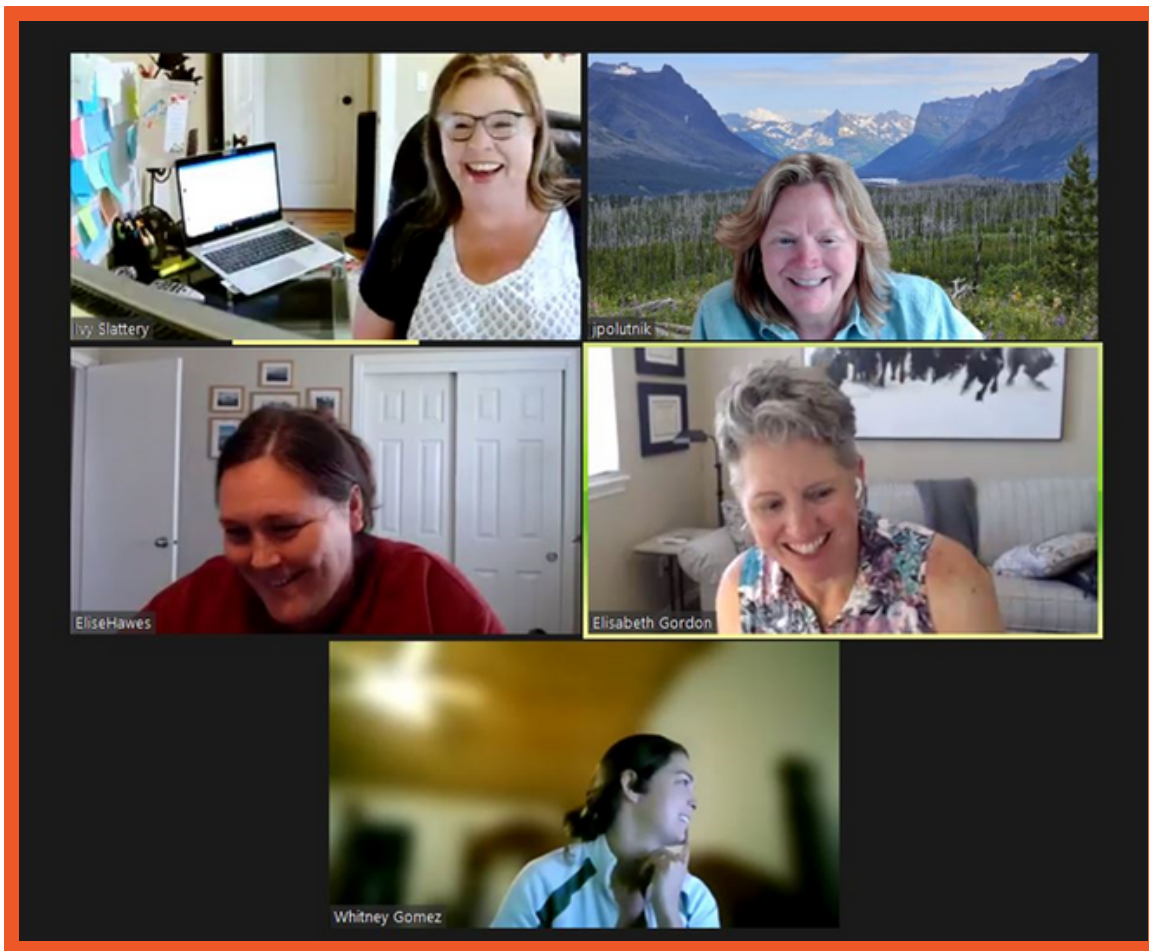# IROC NEWSLETTER

IROC leadership virtual planning meeting, from upper left clockwise: Ivy Slattery (CASK Program Manager, Julie Polutnik (Business Lead), Elisabeth Gordon (Architect), Whitney Gomez (Product Owner) and Elise Hawes (Business Project Manager).

Virtual Planning

IROC Leadership met virtually June 26th and 27th for our Quarterly Planning Meeting to prioritize work and plan workload for the 4th quarter. Updates coming in Q4 will include continued work on the "Fill With" functionality; resolution to several integration bugs with CADs, IQCS/IQS qual systems and ICBS; additional Portal Home page enhancements; and prepping for IRWIN v9 work.

IROC Contract Update

IROC's current contract expires end of September 2023. We are expecting to have a 6-month Bridge Contract with CASK through March 2024. The Follow-On Contract will be out for bid soon.

TOP NEWS

- Virtual Planning
- Recently Released Attractions
- Mobile Web Status
- Preposition Incidents
- Resource Management
- Tips and Reminders
- Meet IROC PM's

IIA Help Desk
Toll-Free: (866)224-7677
Local: (616)323-1667

Recently Released Attractions

Functionality Deployed with Sprint 12.5/12.6 on August 3rd

This release includes several additional enhancements to the "Fill With" Functionality including implementing a new "Fill with Type" selection menu for Fill With Agreement, Fill With EFF/AD, Fill With Override, Fill With Local Purchase, Fill With Requested Item, Fill With TFR requests.

In Portal, select the appropriate "Fill With Type" from the Fill With tab on Manage Request.

As shown below, the appropriate data entry fields will display to complete the "Fill With Type".

Click "Save" to activate the "Local Purchase" data entry fields and reminder to click "Save" upon completion of any "Fill With" screens.

In DMT, select the appropriate "Fill With Type" from the menu on the bottom right of the request, below the "Released On Date/Time/TZ" field.

The appropriate "*Fill With........." tab will become active under the request details section.

For "Fill With Local Purchase" requests, the "+Local Purchase" button will activate at the top and mid screen, and the "Local Purchases" tab will be present among the tabs at the bottom of the request.

Selecting "--None--" will clear the "Fill With" record and set the request back to Pending state.

Users will still need to click "Complete Fill With Local Purchase button for local purchase requests.

All "Set Fill With", "Complete Fill With" and "Cancel Fill With" action buttons have been removed from the system.

Mobile Web Status is Here!

Users with Web Status Access will now be able to set "Available/Unavailable" status, "Available Area", OH qualifications as "Visible=True or False", and "Unavailability Period" on mobile devices. Please click on the appropriate links below for Android or iOS devices and Web Status Account Type to review the QRCs:

Accessing Mobile Wildland Fire Application Portal in Play Store (Android)
Accessing Mobile Wildland Fire Application Portal in App Store (iOS)
Determining Web Status - Mobile - Self Status
Determining Web Status - Mobile - Government Representative
Determining Web Status – Mobile - Vendor
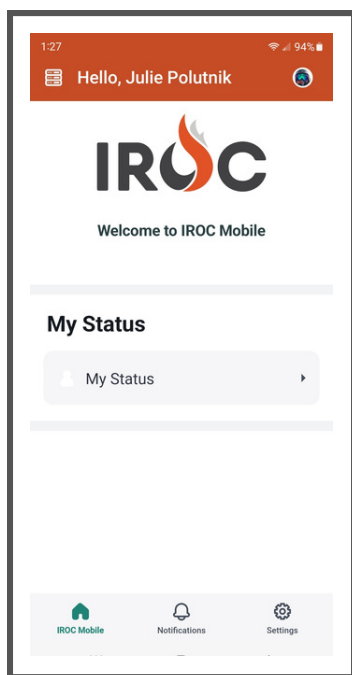
View on phone of Mobile Web Status
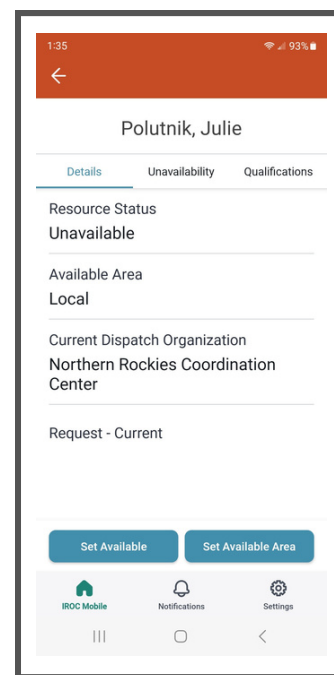
Note, users will need Web Status Access to use the mobile application. To request Web Status Access, please review the appropriate QRC via links below:

Overhead Self Status
Requesting and Setting Government Representative Web Status
Requesting and Setting Vendor Web Status
IROC Vendor Web Status Tip Sheet for 2023 (please share far and wide with your COs and vendors.)

For one stop viewing, the "Web Status" and "Mobile Web Status" QRCs are posted under their respective sections of the Accounts/Password/Web Status page on the IROC Website at https://www.wildfire.gov/page/iroc-accountspasswordweb-status.

Mobile Web Status Training Videos Coming Soon!

Managing Resources on Preparedness/Preposition Incidents

"FM – Preparedness/Preposition" incidents are used for requesting resources that, once arrived, will be available for wildfire reassignments during the commitment duration. This event kind is unique in that it deals with effective and efficient response by the wildland fire community to planned, anticipated or event activity. This category includes activities such as move-up and cover, fire menace standby, and severity activities. A resource can be on a Preparedness/Preposition incident and any other kind of incident at the same time. This is the only scenario where a resource can be two places at once in IROC and IRWIN. A couple items to note when managing resource's "Preposition Release Option" disposition in IROC:

- Non-local resources assigned to your Preparedness/Preposition incident behave as if they were your own resources.
- The dispatch center managing the Preparedness/Preposition incident has two "Preposition Release Option" dispositions for resources assigned to these incidents: "Set Release to Home" or "Set Release to Preposition", the latter being the default in the system.
  - "Set Release to Preposition" indicates the resource will return to the request they are filled on when released from a non-Prepo incident.
  - "Set Release to Home" means the resource no longer needs to be attached the Preposition request.
    - If on a non-Prepo incident at the time this is selected, the resource will be released from the Preposition request and demob travel completed based on the time the action was taken.
  - Note, IROC will not allow users to change the "Preposition Release Option" of a child to "Release to Preposition" if the parent is set to "Release to Home".
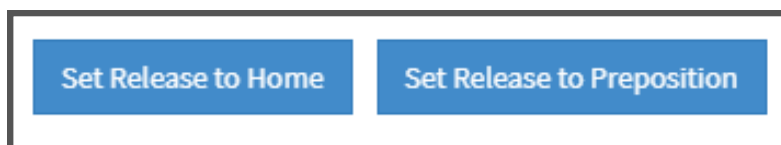
When assigning or reassigning a resource on a preposition you can choose the option of either send home after the assignment or come back to the original Preposition Incident from the travel model.

The default for a resource when filling in the manage request screen is to Release to Preposition. You can choose to "Set Release to Home" if they won't be coming back to the original Preposition Incident

Managing Resources in IROC

Adding Overhead Resources to IROC:

- IQCS, IQS, and IROC Dispatch Managers should always check the Active and Inactive Overhead Resource lists in IROC DMT to see if the resource already exists in IROC / IRWIN before adding them as a new resource in the application. If the resource already exists in IRWIN/IROC, the next section discusses transferring existing resources.

Transferring Resources:

- Federal to Federal (IQCS): If a resource transfers from one Federal agency (IQCS) to another Federal agency (IQCS), that resource can be made INAC in IQCS by Agency A and then claimed and Activated by Agency B. No transferring in IROC needs to occur. IQCS will send the new Dispatch and Provider to IRWIN / IROC. The Home Unit will need to be updated in IROC by a Dispatch Manager at the new Dispatch Center.

- State/Local to State/Local (IQS): If a resource transfers from one State/Local agency (IQS) to another State/Local agency (IQS), that resource needs to be un-integrated in IQS at Agency A. Then, Agency A can "Transfer Out" the resource's record and email the ".xml" file to Agency B. Agency B can "Transfer In" the file and manage the resource's existing information. No transferring in IROC needs to be made. Agency B's IQS will send the new Dispatch, Provider, and Home Unit to IRWIN/IROC to update the resource's existing IRWIN profile.

- Federal to State (and vice versa): If a resource transfers from Federal (IQCS) to a State/Local Agency (IQS), the resource needs to be made INAC in IQCS. The resource's record in IQCS can be emailed (.xml file) to the State/Local

- IQS Data Manager to be imported into IQS and subsequently integrated to IRWIN/IROC. Note: this process works the opposite way for a responder transferring from a State/Local Agency to a Federal Agency.

- IROC System of Record (SOR) Resources (California state/local Agencies only): Resources with a SOR=IROC can be transferred from one dispatch center to another within the IROC application.

- IROC SOR to Federal or State/Local: IROC Dispatch Manager must "Release SOR" of these resources in IROC. The SOR will become None and the resource can then be claimed by IQCS or IQS as long as the name and birthday in IROC match the record in IQCS/IQS.

For more information see the QRC - <u>Transferring a Resource</u>

Tips and Reminders

Incidents

When creating an incident make sure you know the incident type you want it to be. For example, Wildfire vs Preposition etc. You cannot change the incident type once orders have been created on the Preposition incident. The only way to correct the error is to create a new incident and re-assign everything. For more information about incident types, go to:

http://www.nwcg.gov/sites/default/files/data-standards/stds/values.pdf

- If you create a non-wildfire incident in WildCAD-E, CFCAD, any other CAD or non-IROC ADS system, check IRWIN Staging first (Click Add to IROC button) before creating a new incident in IROC. If you are unable to add the existing incident for any reason, contact the IIA Help Desk.

- When creating a Prescribed Fire, the letters RX must be included in the Incident Name

- When creating an Emergency Stabilization incident (BAER), the letters BAER must be in the Incident Name.

- When creating a Fire Rehabilitation incident, the letters FR must be in the Incident Name.

- When creating an Incident Complex, the letters CX must be in the Incident Name.
  - **Note, Incident Complexes are not created in IROC. Use CAD as the primary and preferred ADS for record creation and management. If no CAD is available, then the Incident Complex should be created in ICS209.**

- Note: Preparedness/Preposition experience is now sent to IRWIN and can be imported back into IQS and IQCS for the responder.

A note to all you Clicky McClicksters out there. More is not always the best. One click instead of two will get you a good request.

Meet the IROC PMs
Elise Hawes – Business Project Manager

Elise Hawes recently moved into the Project Manager role on the IROC Project Team, following the retirement of Beth Spencer. She is currently the FS Project Manager for WildCAD, as well.

Elise has been with FAM-IM and the IROC team since May 2021, as a SME. She has 17 years of experience in Wildland Fire, having worked for both the Forest Service and BLM. Before her current job, she was an Assistant Center Manager at Boise Dispatch for around five years, she spent six years at South Idaho Dispatch as an aircraft dispatcher and worked in the field for four seasons on engines, crews and helitack.

As Elise was introduced to IROC as a user first, one of her biggest priorities is to ensure the application is working for the user community and ultimately makes their jobs easier. She tries to take a few assignments during fire season to get feedback about the application and use it herself. So, if you need help in expanded, she may be available!

Elise makes her home in Boise, ID and in her free time, enjoys reading, hiking, collecting plants, gardening, and hanging out with friends and family.

Ivy Slattery – CASK Program Manager

Ivy Slattery is the Program Manager for Cask, the vendor who has partnered with the Forest Service to develop and maintain IROC. She joined the team pre-go-live in February 2020 and has been coming to the desk each day since to tackle the various tasks critical to ensuring a successful delivery.

When asked to describe what the job of the Program Manager entails, the answer was quite simple, "Anything & everything!" And while the answer of "what" is quite brief, there is much more to it.

Each day at the desk is different because Ivy is responsible for the oversight and delivery related to the entire IROC contract for Cask. She has a responsibility to the end user community, the client and Cask's project & development team.

Her days are filled with a little bit tech talk coupled with the important client-side communication - and bridging the two as a translator of sorts, because the terms used in the community and lingo used from the technical side can require a full colored diagram at times!

She has a consistent wandering eye across all aspects of the project but simultaneously keeps a keen focus on the intricacies of the delivery objectives, system status, opportunities for continuous improvement, security compliance, processes, procedures, and her favorite focus... the people!

Ivy regards this job as the highest point in her career and takes pride in coming to the desk each day and making a difference. The only thing she can plan on is that whatever was planned for the day will change – and that keeps the energy high!

In her other life, Ivy is called the Chipmunk Whisperer.